

2025 COMMONWEALTH SMALL BUSINESS ENERGY BILL RELIEF FUND – TERMS AND CONDITIONS

HORIZON POWER

A. BACKGROUND

The Commonwealth Government has announced the extension of the Energy Bill Relief Fund (2025 Offset) until the end of 2025, with eligible small businesses receiving a \$150 energy bill rebate.

These Terms and Conditions have been determined by the Western Australian State Government to enable Horizon Power to determine eligibility and distribute the 2025 Offset.

Funded by the Commonwealth Government, the purpose of the 2025 Offset is to assist eligible small business and charity electricity customers with the rising cost of living. The offset is to be applied as a one-off non-refundable account offset to eligible small business and charity accounts.

B. TERMS AND CONDITIONS

1. The value of the 2025 offset is \$150 (GST free) as a single payment being applied to eligible small business accounts on 11 October 2025.
2. An eligible small business or charity account is a current Horizon Power customer account that is supplied electricity under a supply contract with Horizon Power on 30 September 2025 and the payment date of 11 October 2025.
3. The eligible retail tariffs are the tariffs specified in the *Energy Operators (Regional Power Corporation) (Charges) By-laws 2006* as:
 - a. C2;
 - b. D2;
 - c. K2;
 - d. L2; and
 - e. MyPower non-residential tariff.
4. Even if the Eligibility Criteria are met, each of the following accounts are not eligible customer accounts (**Excluded Accounts**):
 - a. an account held by a local government authority, council or entity created pursuant to the *Local Government Act 1995* (WA); or
 - b. an account held by a Western Australian or Commonwealth Government statutory authority, trading enterprise, department, or agency; or

- c. an account held by a telecommunication company that is, for example part of the corporate group of, Telstra, Vodafone, Optus or the National Broadband Network; or
 - d. an account held by an authorised deposit taking institution where the entity that is, for example part of the corporate group of, Westpac, Australian and New Zealand Banking Group, Commonwealth Bank or National Australia Bank; or
 - e. an account held by a major mining or resources operator, that is, for example part of the corporate group of, BHP, Rio Tinto, FMG, Chevron and Woodside; or
 - f. an account for temporary electricity supply for the purposes of constructing premises; or
 - g. an account where consumption at the premises was more than 50MWh in the 12 months prior to 30 September 2025; or
 - h. an account where Horizon Power reasonably expects consumption for the account to be more than 50MWh over a 12-month period.
5. The single payment of the 2025 Offset is to be applied to each eligible customer account on 11 October 2025.
6. Horizon Power customers who have an eligible small business or charity account, are not required to apply for the 2025 Offset and will receive it as a non-refundable offset. It will be displayed on the bill as an offset as a separate line item as follows:

Bill Description	Value	Funded by
<i>Commonwealth Energy Bill Relief (2025 Offset)</i>	\$150	Commonwealth Government

7. The 2025 Offset will be applied against:
- a. any historical debt associated with the eligible customer account; then
 - b. amounts billed for the supply of electricity in respect of the eligible customer account,
- until such time as the credit is fully applied.
8. Unless required by law:
- a. customers are not entitled to receive a refund or cash-out any amounts in respect of the 2025 Offset; and
 - b. any unused amounts relating to the 2025 Offset will be forfeited if the eligible customer account is closed.
9. A customer may apply for any unutilised balance of the 2025 Offset that remains on an eligible small business or charity Account or an Otherwise Eligible Account to be transferred if:

- a. where the customer has moved to a new premises supplied by Horizon Power:
 - i. the customer has entered into a new contract with Horizon Power before 31 March 2026; and
 - ii. the new account and contract meets the Eligibility Criteria and is not an Excluded Account.
 - b. where the customer has moved to a new premises supplied by Synergy:
 - i. the customer has entered into a new contract with Synergy before 31 March 2026; and
 - ii. the new account meets the Eligibility Criteria set out in the Synergy 2025 Commonwealth Small Business Energy Bill Relief Fund Terms and Conditions and is not an Excluded Account; or
10. In assessing whether to provide the 2025 Offset or to arrange a transfer of unutilised 2025 Offset, Horizon Power will consider:
- a. all factual circumstances of the customer; and
 - b. the Commonwealth Government's policy intent behind the 2025 Offset.